

Lampiran



STIE (Sekolah Tinggi Ilmu Ekonomi) Malangkuçeçwara

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printed:
2020-11-26 14:56:52
verification:
e57b099

Log Bimbingan Skripsi

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No.	Tahap	Tanggal	Keterangan	Juni 2020
1	1	16-06-2020	Konsultasi topik skripsi	
2	1	22-06-2020	penetapan topik dan judul skripsi	
3	1	30-06-2020	konsultasi proposal skripsi	
No.	Tahap	Tanggal	Keterangan	Juli 2020
4	1	06-07-2020	revisi proposal, terkait jurnal penelitian terdahulu	
5	1	13-07-2020	acc proposal, siapkan penelitian	
6	1	20-07-2020	revisi bab 1-3	
7	1	23-07-2020	revisi bab 1-3	
8	1	27-07-2020	acc bab 1-3	
No.	Tahap	Tanggal	Keterangan	Agustus 2020
9	2	17-08-2020	revisi bab 4	
10	2	20-08-2020	revisi bab 4	
11	2	21-08-2020	revisi bab 4	
12	2	24-08-2020	acc bab 4, revisi bab 5	
13	2	31-08-2020	acc bab 4 dan 5	

Keterangan: Tahap 1 (Bab 1-3) dan Tahap 2 (Bab 4-5)

Normalitas

One-Sample Kolmogorov-Smirnov Test

		Product	Price	Place	Promotion	Kualitas Pelayanan	Kepuasan Konsumen
N		100	100	100	100	100	100
Normal Parameters ^{a,b}	Mean	30,51	16,84	12,52	21,07	25,38	21,26
	Std. Deviation	2,167	2,561	1,446	2,358	2,278	1,323
Most Extreme Differences	Absolute	,297	,235	,270	,213	,177	,188
	Positive	,297	,175	,160	,207	,143	,188
	Negative	-,214	-,235	-,270	-,213	-,177	-,160
Kolmogorov-Smirnov Z		,541	,332	,502	,680	,527	,653
Asymp. Sig. (2-tailed)		,931	,998	,963	,745	,944	,787

a. Test distribution is Normal.

b. Calculated from data.

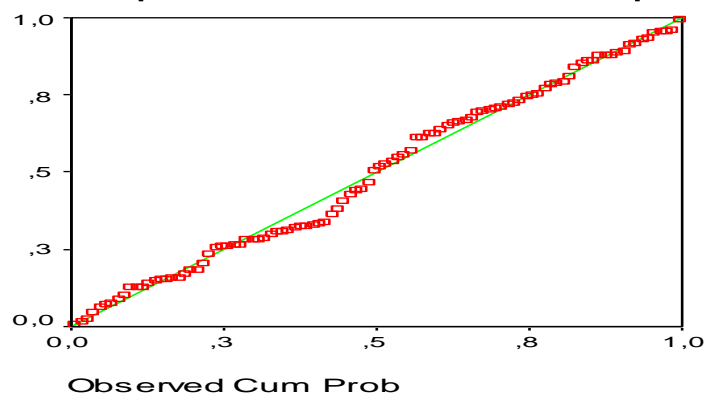
One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		100
Normal Parameters ^{a,b}	Mean	,0000000
	Std. Deviation	18,06285667
Most Extreme Differences	Absolute	,087
	Positive	,087
	Negative	-,055
Kolmogorov-Smirnov Z		,871
Asymp. Sig. (2-tailed)		,435

a. Test distribution is Normal.

b. Calculated from data.

Normal P-P Plot of Regression :
Dependent Variable: Kepuasan



Autokorelasi

Model Summary^p

Model	Durbin-Watson
1	2,096 ^a

a. Predictors: (Constant), Kualitas Pelayanan, Place, Promotion, Product, Price

b. Dependent Variable: Kepuasan Konsumen

Multikolinieritas

Coefficients^q

Model		Collinearity Statistics	
		Tolerance	VIF
1	Product	,989	1,011
	Price	,956	1,047
	Place	,934	1,071
	Promotion	,959	1,042
	Kualitas Pelayanan	,981	1,020

a. Dependent Variable: Kepuasan Konsumen

Heteroskedastisitas

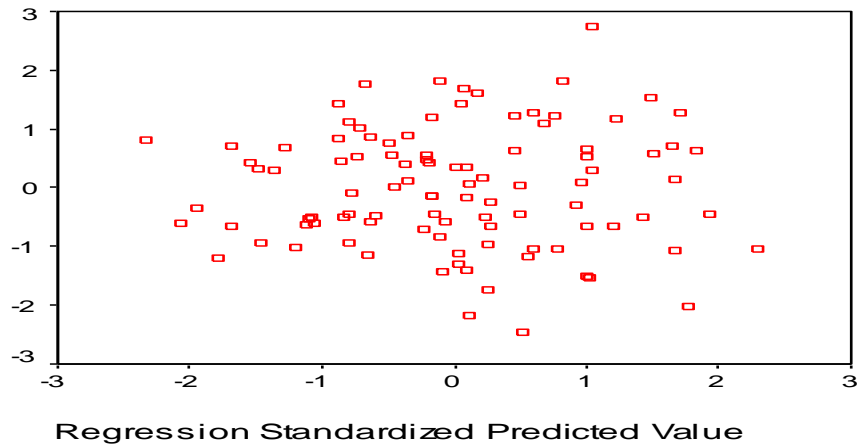
Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	-,604	27,012		-,022	,982
	Product	-,055	,552	-,012	-,099	,921
	Price	-1,428	1,014	-,368	-1,409	,162
	Place	,105	,089	,120	1,174	,243
	Promotion	,015	,509	,003	,029	,977
	Kualitas Pelayanan	1,605	1,172	,368	1,369	,174

a. Dependent Variable: ABSRESID

Scatterplot

Dependent Variable: Kepuasan Kor



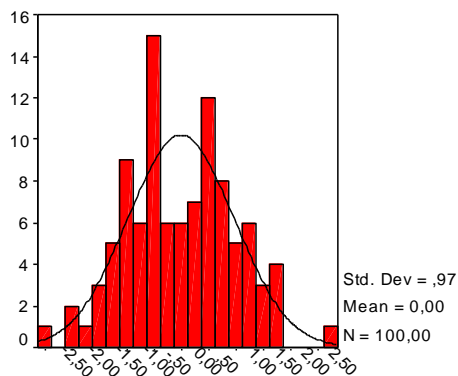
Descriptives

Descriptive Statistics

	N	Minimum	Maximum	Mean	Std. Deviation
Product	100	28	34	30,51	2,167
Price	100	8	20	16,84	2,561
Place	100	6	14	12,52	1,446
Promotion	100	16	23	21,07	2,358
Kualitas Pelayanan	100	21	29	25,38	2,278
Kepuasan Konsumen	100	16	24	21,26	1,323
Valid N (listwise)	100				

Histogram

Dependent Variable: Kepuasan Kor



Regression Standardized Residual

Regression

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	,902 ^a	,813	,803	,586

a. Predictors: (Constant), Kualitas Pelayanan, Place, Promotion, Product, Price

ANOVA^b

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	140,911	5	28,182	81,942	,000 ^a
	Residual	32,329	94	,344		
	Total	173,240	99			

a. Predictors: (Constant), Kualitas Pelayanan, Place, Promotion, Product, Price

b. Dependent Variable: Kepuasan Konsumen

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	4,948	1,623		3,048	,003
	Product	,176	,034	,288	5,244	,000
	Price	,194	,061	,376	3,195	,002
	Place	-,278	,045	-,304	-6,199	,000
	Promotion	,339	,030	,605	11,315	,000
	Kualitas Pelayanan	,158	,073	,272	2,173	,032

a. Dependent Variable: Kepuasan Konsumen

Validitas

Correlations

		X.1.1	X.1.2	X.1.3	X.1.4	X.1.5	X.1.6	X.1.7	TX1
X.1.1	Pearson Correlation	1	,005	,316**	,330**	,551**	,032	,032	,516**
	Sig. (2-tailed)	,	,958	,001	,001	,000	,751	,751	,000
	N	100	100	100	100	100	100	100	100
X.1.2	Pearson Correlation	,005	1	,234*	,417**	,053	,973**	,973**	,741**
	Sig. (2-tailed)	,958	,	,019	,000	,599	,000	,000	,000
	N	100	100	100	100	100	100	100	100
X.1.3	Pearson Correlation	,316**	,234*	1	,596**	,316**	,261**	,261**	,653**
	Sig. (2-tailed)	,001	,019	,	,000	,001	,009	,009	,000
	N	100	100	100	100	100	100	100	100
X.1.4	Pearson Correlation	,330**	,417**	,596**	1	,289**	,431**	,431**	,756**
	Sig. (2-tailed)	,001	,000	,000	,	,004	,000	,000	,000
	N	100	100	100	100	100	100	100	100
X.1.5	Pearson Correlation	,551**	,053	,316**	,289**	1	,032	,032	,516**
	Sig. (2-tailed)	,000	,599	,001	,004	,	,751	,751	,000
	N	100	100	100	100	100	100	100	100
X.1.6	Pearson Correlation	,032	,973**	,261**	,431**	,032	1	1,000**	,757**
	Sig. (2-tailed)	,751	,000	,009	,000	,751	,	,	,000
	N	100	100	100	100	100	100	100	100
X.1.7	Pearson Correlation	,032	,973**	,261**	,431**	,032	1,000**	1	,757**
	Sig. (2-tailed)	,751	,000	,009	,000	,751	,	,	,000
	N	100	100	100	100	100	100	100	100
TX1	Pearson Correlation	,516**	,741**	,653**	,756**	,516**	,757**	,757**	1
	Sig. (2-tailed)	,000	,000	,000	,000	,000	,000	,000	,
	N	100	100	100	100	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

Correlations

		X.2.1	X.2.2	X.2.3	X.2.4	TX2
X.2.1	Pearson Correlation	1	,410**	,924**	,611**	,894**
	Sig. (2-tailed)	,	,000	,000	,000	,000
	N	100	100	100	100	100
X.2.2	Pearson Correlation	,410**	1	,599**	,731**	,759**
	Sig. (2-tailed)	,000	,	,000	,000	,000
	N	100	100	100	100	100
X.2.3	Pearson Correlation	,924**	,599**	1	,602**	,936**
	Sig. (2-tailed)	,000	,000	,	,000	,000
	N	100	100	100	100	100
X.2.4	Pearson Correlation	,611**	,731**	,602**	1	,829**
	Sig. (2-tailed)	,000	,000	,000	,	,000
	N	100	100	100	100	100
TX2	Pearson Correlation	,894**	,759**	,936**	,829**	1
	Sig. (2-tailed)	,000	,000	,000	,000	,
	N	100	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

Correlations

		X.3.1	X.3.2	X.3.3	TX3
X.3.1	Pearson Correlation	1	,372**	,356**	,682**
	Sig. (2-tailed)	,	,000	,000	,000
	N	100	100	100	100
X.3.2	Pearson Correlation	,372**	1	,588**	,842**
	Sig. (2-tailed)	,000	,	,000	,000
	N	100	100	100	100
X.3.3	Pearson Correlation	,356**	,588**	1	,844**
	Sig. (2-tailed)	,000	,000	,	,000
	N	100	100	100	100
TX3	Pearson Correlation	,682**	,842**	,844**	1
	Sig. (2-tailed)	,000	,000	,000	,
	N	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

Correlations

		X.4.1	X.4.2	X.4.3	X.4.4	X.4.5	TX4
X.4.1	Pearson Correlation	1	,328**	,639**	,286**	,314**	,686**
	Sig. (2-tailed)	,	,001	,000	,004	,001	,000
	N	100	100	100	100	100	100
X.4.2	Pearson Correlation	,328**	1	,433**	,572**	-,302**	,633**
	Sig. (2-tailed)	,001	,	,000	,000	,002	,000
	N	100	100	100	100	100	100
X.4.3	Pearson Correlation	,639**	,433**	1	,676**	,341**	,926**
	Sig. (2-tailed)	,000	,000	,	,000	,001	,000
	N	100	100	100	100	100	100
X.4.4	Pearson Correlation	,286**	,572**	,676**	1	,019	,833**
	Sig. (2-tailed)	,004	,000	,000	,	,853	,000
	N	100	100	100	100	100	100
X.4.5	Pearson Correlation	,314**	-,302**	,341**	,019	1	,274**
	Sig. (2-tailed)	,001	,002	,001	,853	,	,006
	N	100	100	100	100	100	100
TX4	Pearson Correlation	,686**	,633**	,926**	,833**	,274**	1
	Sig. (2-tailed)	,000	,000	,000	,000	,006	,
	N	100	100	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

Correlations

	X.5.1	X.5.2	X.5.3	X.5.4	X.5.5	X.5.6	TX5
X.5.1 Pearson Correlation	1	,465**	,229*	,609**	,285**	,259**	,643**
Sig. (2-tailed)	,	,000	,022	,000	,004	,009	,000
N	100	100	100	100	100	100	100
X.5.2 Pearson Correlation	,465**	1	,233*	,946**	,239*	,703**	,848**
Sig. (2-tailed)	,000	,	,020	,000	,017	,000	,000
N	100	100	100	100	100	100	100
X.5.3 Pearson Correlation	,229*	,233*	1	,288**	,840**	-,004	,608**
Sig. (2-tailed)	,022	,020	,	,004	,000	,968	,000
N	100	100	100	100	100	100	100
X.5.4 Pearson Correlation	,609**	,946**	,288**	1	,294**	,772**	,915**
Sig. (2-tailed)	,000	,000	,004	,	,003	,000	,000
N	100	100	100	100	100	100	100
X.5.5 Pearson Correlation	,285**	,239*	,840**	,294**	1	,025	,627**
Sig. (2-tailed)	,004	,017	,000	,003	,	,803	,000
N	100	100	100	100	100	100	100
X.5.6 Pearson Correlation	,259**	,703**	-,004	,772**	,025	1	,641**
Sig. (2-tailed)	,009	,000	,968	,000	,803	,	,000
N	100	100	100	100	100	100	100
TX5 Pearson Correlation	,643**	,848**	,608**	,915**	,627**	,641**	1
Sig. (2-tailed)	,000	,000	,000	,000	,000	,000	,
N	100	100	100	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

Correlations

	Y.1	Y.2	Y.3	Y.4	Y.5	TY
Y.1 Pearson Correlation	1	,213*	,791**	,313**	,297**	,708**
Sig. (2-tailed)	,	,034	,000	,002	,003	,000
N	100	100	100	100	100	100
Y.2 Pearson Correlation	,213*	1	,204*	,368**	,312**	,709**
Sig. (2-tailed)	,034	,	,041	,000	,002	,000
N	100	100	100	100	100	100
Y.3 Pearson Correlation	,791**	,204*	1	,335**	,271**	,706**
Sig. (2-tailed)	,000	,041	,	,001	,006	,000
N	100	100	100	100	100	100
Y.4 Pearson Correlation	,313**	,368**	,335**	1	-,141	,544**
Sig. (2-tailed)	,002	,000	,001	,	,162	,000
N	100	100	100	100	100	100
Y.5 Pearson Correlation	,297**	,312**	,271**	-,141	1	,599**
Sig. (2-tailed)	,003	,002	,006	,162	,	,000
N	100	100	100	100	100	100
TY Pearson Correlation	,708**	,709**	,706**	,544**	,599**	1
Sig. (2-tailed)	,000	,000	,000	,000	,000	,
N	100	100	100	100	100	100

* . Correlation is significant at the 0.05 level (2-tailed).

** . Correlation is significant at the 0.01 level (2-tailed).

Reliability

RELIABILITY ANALYSIS - SCALE (ALPHA)

Item-total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Alpha if Item Deleted
X.1.1	26,0800	3,8319	,3169	,8011
X.1.2	26,2800	3,5168	,6311	,7419
X.1.3	26,1500	3,5631	,4947	,7660
X.1.4	25,9300	3,3183	,6267	,7388
X.1.5	26,0800	3,8319	,3169	,8011
X.1.6	26,2700	3,4718	,6507	,7379
X.1.7	26,2700	3,4718	,6507	,7379

Reliability Coefficients

N of Cases = 100,0

N of Items = 7

Alpha = ,7888

Reliability

RELIABILITY ANALYSIS - SCALE (ALPHA)

Item-total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Alpha if Item Deleted
X.2.1	12,8500	3,3005	,7746	,8296
X.2.2	12,3500	4,5126	,6202	,8821
X.2.3	12,9800	3,2723	,8670	,7824
X.2.4	12,3400	4,2873	,7228	,8497

Reliability Coefficients

N of Cases = 100,0

N of Items = 4

Alpha = ,8755

Reliability

RELIABILITY ANALYSIS - SCALE (ALPHA)

Item-total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Alpha if Item Deleted
X.3.1	8,5200	1,3430	,4082	,7401
X.3.2	8,3200	,9471	,5976	,5119
X.3.3	8,2000	,9091	,5832	,5333

Reliability Coefficients

N of Cases = 100,0

N of Items = 3

Alpha = ,7045

Reliability

RELIABILITY ANALYSIS - SCALE (ALPHA)

Item-total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Alpha if Item Deleted
X.4.1	16,5400	4,1903	,5448	,6894
X.4.2	16,6200	4,3188	,4773	,7081
X.4.3	17,0300	2,3324	,8137	,5399
X.4.4	17,1200	2,8541	,6342	,6420
X.4.5	16,9700	5,2617	,1504	,7798

Reliability Coefficients

N of Cases = 100,0

N of Items = 5

Alpha = ,7385

Reliability

RELIABILITY ANALYSIS - SCALE (ALPHA)

Item-total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Alpha if Item Deleted
X.5.1	21,4500	4,1086	,5088	,7989
X.5.2	21,3000	3,2828	,7453	,7425
X.5.3	20,9100	3,9817	,4237	,8175
X.5.4	21,2600	3,0226	,8497	,7122
X.5.5	20,9000	3,9697	,4547	,8100
X.5.6	21,0800	4,0541	,4967	,8006

Reliability Coefficients

N of Cases = 100,0

N of Items = 6

Alpha = ,8138

Reliability

RELIABILITY ANALYSIS - SCALE (ALPHA)

Item-total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Alpha if Item Deleted
Y.1	17,1900	1,2868	,5670	,5137
Y.2	16,8400	1,0651	,4286	,5435
Y.3	17,1700	1,2536	,5475	,5101
Y.4	17,0800	1,3269	,2677	,6222
Y.5	16,7600	1,1943	,2478	,6588

Reliability Coefficients

N of Cases = 100,0

N of Items = 5

Alpha = ,6236

Pertanyaan	SEBARAN SKOR										TOTAL		MEAN
	5		4		3		2		1		f	%	
	f	%	f	%	f	%	f	%	f	%			
X.1.1	43	43	57	57	0	0	0	0	0	0	100	100	4,4
X.1.2	23	23	77	77	0	0	0	0	0	0	100	100	4,2
X.1.3	36	36	64	64	0	0	0	0	0	0	100	100	4,4
X.1.4	58	58	42	42	0	0	0	0	0	0	100	100	4,6
X.1.5	43	43	57	57	0	0	0	0	0	0	100	100	4,4
X.1.6	24	24	76	76	0	0	0	0	0	0	100	100	4,2
X.1.7	24	24	76	76	0	0	0	0	0	0	100	100	4,2
X.2.1	26	26	59	59	3	3	12	12	0	0	100	100	4,0
X.2.2	55	55	40	40	4	4	1	1	0	0	100	100	4,5
X.2.3	15	15	69	69	3	3	13	13	0	0	100	100	3,9
X.2.4	56	56	39	39	4	4	1	1	0	0	100	100	4,5
X.3.1	12	12	77	77	10	10	1	1	0	0	100	100	4,0
X.3.2	31	31	59	59	9	9	1	1	0	0	100	100	4,2
X.3.3	42	42	49	49	8	8	1	1	0	0	100	100	4,3
X.4.1	53	53	47	47	0	0	0	0	0	0	100	100	4,5
X.4.2	45	45	55	55	0	0	0	0	0	0	100	100	4,5
X.4.3	32	32	54	54	0	0	14	14	0	0	100	100	4,0
X.4.4	23	23	63	63	0	0	14	14	0	0	100	100	4,0
X.4.5	10	10	90	90	0	0	0	0	0	0	100	100	4,1
X.5.1	13	13	77	77	0	0	10	10	0	0	100	100	3,9
X.5.2	25	25	62	62	0	0	13	13	0	0	100	100	4,0
X.5.3	56	56	44	44	0	0	0	0	0	0	100	100	4,6
X.5.4	25	25	62	62	0	0	13	13	0	0	100	100	4,0
X.5.5	56	56	44	44	0	0	0	0	0	0	100	100	4,6
X.5.6	35	35	65	65	0	0	0	0	0	0	100	100	4,4
Y.1	8	8	91	91	1	1	0	0	0	0	100	100	4,1
Y.2	42	42	58	58	0	0	0	0	0	0	100	100	4,4
Y.3	10	10	89	89	1	1	0	0	0	0	100	100	4,1
Y.4	19	19	80	80	1	1	0	0	0	0	100	100	4,2
Y.5	51	51	48	48	1	1	0	0	0	0	100	100	4,5

X1

X 2

ITEM	N	ΣX	ΣX^2	ΣY	ΣY^2	ΣXY	rxy	TABEL
X.1.1	100	443	1987	3051	93551	13571	0,516	0,195
X.1.2	100	423	1807	3051	93551	12973	0,741	0,195
X.1.3	100	436	1924	3051	93551	13370	0,653	0,195
X.1.4	100	458	2122	3051	93551	14054	0,756	0,195
X.1.5	100	443	1987	3051	93551	13571	0,516	0,195
X.1.6	100	424	1816	3051	93551	13006	0,757	0,195
X.1.7	100	424	1816	3051	93551	13006	0,757	0,195

KET	SD X	VAR X	SD Y	VAR Y	RPQ	K	ALPHA
val	0,498	0,248	2,167	4,697	0,317	7	0,7888
val	0,423	0,179	2,167	4,697	0,631		0,6
val	0,482	0,233	2,167	4,697	0,495	ΣSDX^2	Reliabel
val	0,496	0,246	2,167	4,697	0,627	1,5213	
val	0,498	0,248	2,167	4,697	0,317		
val	0,429	0,184	2,167	4,697	0,651		
val	0,429	0,184	2,167	4,697	0,651		

ITEM	N	ΣX	ΣX^2	ΣY	ΣY^2	ΣXY	rxy	TABEL	KET
X.2.1	100	399	1669	1684	29008	6919	0,894	0,195	val
X.2.2	100	449	2055	1684	29008	7682	0,759	0,195	val
X.2.3	100	386	1558	1684	29008	6697	0,936	0,195	val
X.2.4	100	450	2064	1684	29008	7710	0,829	0,195	val

SD X	VAR X	SD Y	VAR Y	RPQ	K	ALPHA
0,882	0,778	2,561	6,560	0,775	4	0,8755
0,628	0,394	2,561	6,560	0,620		0,6
0,829	0,687	2,561	6,560	0,867	ΣSDX^2	Reliabel

0,628 0,394 2,561 6,560 0,723 2,2527

ITEM	N	$\sum X$	$\sum X^2$	$\sum Y$	$\sum Y^2$	$\sum XY$	rx _y	TABEL	KET
X.3.1	100	400	1626	1252	15882	5058	0,682	0,195	val
X.3.2	100	420	1804	1252	15882	5335	0,842	0,195	val
X.3.3	100	432	1910	1252	15882	5489	0,844	0,195	val

SD X VAR X SD Y VAR Y RPQ K ALPHA
 0,512 0,263 1,446 2,091 0,408 3 0,7045
 0,636 0,404 1,446 2,091 0,598 0,6
 0,665 0,442 1,446 2,091 0,583 $\sum SDX^2$ 1,1087

ITEM	N	$\sum X$	$\sum X^2$	$\sum Y$	$\sum Y^2$	$\sum XY$	rx _y	TABEL	KET
X.5.1	100	393	1563	2538	64928	10037	0,643	0,195	val
X.5.2	100	408	1698	2538	64928	10466	0,848	0,195	val
X.5.3	100	447	2027	2538	64928	11419	0,608	0,195	val
X.5.4	100	412	1734	2538	64928	10582	0,915	0,195	val
X.5.5	100	448	2034	2538	64928	11444	0,627	0,195	val
X.5.6	100	430	1870	2538	64928	10980	0,641	0,195	val

KET SD X VAR X SD Y VAR Y RPQ K ALPHA
 val 0,432 0,187 2,278 5,187 0,509 6 0,8138
 val 0,580 0,337 2,278 5,187 0,745 0,6
 val 0,540 0,292 2,278 5,187 0,424 $\sum SDX^2$ Reliabel
 val 0,608 0,369 2,278 5,187 0,850 1,6697
 val 0,522 0,272 2,278 5,187 0,455
 val 0,461 0,212 2,278 5,187 0,497

ITEM	N	ΣX	ΣX^2	ΣY	ΣY^2	ΣXY	rx _y	TABEL	KET
Y.1	100	407	1665	2126	45372	8680	0,708	0,195	val
Y.2	100	442	1978	2126	45372	9443	0,709	0,195	val
Y.3	100	409	1683	2126	45372	8725	0,706	0,195	val
Y.4	100	418	1764	2126	45372	8916	0,544	0,195	val
Y.5	100	450	2052	2126	45372	9608	0,599	0,195	val

SD X	VAR X	SD Y	VAR Y	RPQ	K	ALPHA
0,293	0,086	1,323	1,750	0,567	5	0,6236
0,496	0,246	1,323	1,750	0,429		0,6
0,321	0,103	1,323	1,750	0,547	ΣSDX^2	Reliabel
0,411	0,169	1,323	1,750	0,268	0,8770	
0,522	0,273	1,323	1,750	0,248		